



Specializing in custom tailored change management solutions as well as product implementations, integrations and customizations, RRMac Associates prides itself on a growing list of satisfied, high profile customers that span the globe.



RRMac Associates offers several levels of support for customers looking to reduce their overall cost of software development. Savings can be in the neighborhood of 10%-15% just by implementing one of RRMac's recommendations.



RRMac Associates maintains its strong competitive edge in the IT market by working closely with partner companies to deliver fully integrated products, services and solutions.

RRMac Associates, LLC

Flexible and affordable solutions for all of your IT business needs

CONSULTING AND EDUCATION

RRMac Associates has a variety of competitively priced consulting and educational options available. All instructors are certified in their respective fields, and have decades of experience to bring to their classes. Training sessions are customized according to class size, location, and specific needs. We are pleased to offer the following educational opportunities:

- All IBM CLM Suite products
- All levels of Serena CMN/ZMF from end user to administration
- XML for CMN/ZMF
- Serena Business Manager
- Serena PVCS - VM
- CA Software CM for Mainframe
- CA Software CM for Distributed
- ISPW Benchmark Technologies ISPW
- Collab Net, Inc. SubversionEdge
- Corporate Governance & SOX Compliance

ENTERPRISE MANAGEMENT

RRMac Associates LLC is a full service provider of technical and management services, specializing in Enterprise Software Change Management. Our team has experience managing conversions, implementations, enhancements, customizations, modernizations, and day to day support and management for any size company. RRMac consultants boast specific expertise with, but are not limited to, the following:

- RTC, RTCz, RDz, Migration Utility by IBM
- ISPW by ISPW Benchmark Technologies
- EZSource Analyze, Dashboard and Enterprise Server by EZSource
- CMN/ZMF by Serena Software
- PVCS - VM by Serena Software
- Business Manager by Serena Software
- Software CM for Mainframe by CA
- Software CM for Distributed by CA
- SubversionEdge by CollabNet, Inc.



SUPPORTING THE SCM FUNCTION

RRMac Associates offers several levels of support for customers looking to reduce their overall cost of software development. Quality control and industry proven change management processes will reduce outages and reduce the time required to resolve and continue normal processing should one occur. ITIL is quickly becoming the standard in the industry and RRMac consultants are trained in the ITIL terminology and methodology. By using RRMac for product support, or outsourcing the entire process, you gain a partner that specializes and maintains a staff of highly qualified individuals. This could reduce the cost of support by 50%. There is no need to train personnel or hire additional resources in case someone is sick or on vacation. Customer satisfaction is our key concern. Repeat business and word of mouth advertising are our best revenue generators.



Our expertise is in our process and we have used it to help our customers decrease costs and increase productivity by up to 50%

Even if you are working with other Change Management providers we can improve your productivity and reduce your costs considerably.

PARTNERS AND AFFILIATIONS

RRMac Associates maintains its strong competitive edge in the IT market by working closely with other high performance companies to deliver fully integrated products, services and solutions.

- IBM
- EZSource
- SAC International, LLC
- Island Training
- ISPW BenchMark Technologies, Ltd.
- Serena Software
- TTP Solutions
- zTools
- The Technology Alliance
- Gartner, Inc.
- Greater Pocono Chamber of Commerce
- Tulane Law School - University Alliance

SMARTER INVESTING:
Experience & Expertise



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In a world where change is inevitable, RRMac Associates is committed to enhancing its customers' business functionality while minimizing the disruption inherent with change. By seamlessly blending over 40 years of mainframe and desktop experience with today's growing demand for modernization and integration, RRMac Associates is committed to providing its customers the broadest range of high quality products and services possible, at an extremely competitive price.

SCM ENTERPRISE MANAGEMENT

- ~Upgrades
- ~Implementations & Conversions
- ~Enhancements & Customizations
- ~Day-to-Day Support & Helpdesk Staffing
 - *RTC, RTCz, RDz, Migration Utility
 - *EZSource Suite of Products
 - *ChangeMan ZMF
 - *Software Change Manager for Mainframe
 - *ISPW
 - *PVCS - VM
 - *Serena Business Manager (Team Track)

CONSULTING AND TRAINING

- ~Certified trainers
- ~On-site or remote
- ~Highly customized sessions

SCM ROI/VALUE ASSESSMENTS

- ~Product agnostic
- ~Increase productivity & reduce costs
- ~Engage entire team from development to management
- ~Proven return on investment

DATA SECURITY & DISASTER RECOVERY

- ~Implementations & Conversions
- ~Day-to-Day Support & Helpdesk Staffing

CORPORATE GOVERNANCE AND SOX SOLUTIONS

- ~ITIL certified consultants
- ~Meet compliance requirements while reducing total cost of ownership



RRMac
ASSOCIATES, LLC

...when change is inevitable

